



## CITY OF EKURHULENI

## SCHEDULE "2"

### SUPPLY OF ELECTRICITY TARIFFS FOR THE 2017/2018 FINANCIAL YEAR

In terms of the relevant legislation the City of Ekurhuleni at a meeting held on **25 May 2017** resolved to amend its Tariffs for the supply of Electricity with effect from **1 July 2017** as follows:

#### VAT EXCLUDED

**Start date:** 01 JULY 2017  
**End date:** 30 JUNE 2018

### GENERAL

- All tariffs listed below, show VAT excluded.
- Any penalty / incentive scheme imposed by higher authorities will be in addition to this schedule of tariffs.
- Any electricity levy imposed by higher authorities will be in addition to this schedule of tariffs.
- The cross-over from existing tariffs to new tariffs will be billed pro rata.
- All municipal consumption (in terms of Council business, residential use or rental use) is to be levied according to one of these approved tariffs only.
- No formal advice on tariff choice will be given to any Tariff C, D or E customer.

### DEFINITIONS

Capacity Charge	Monthly charge to recover the costs of demand placed on the electricity grid, measured in available Ampere, applicable whether electricity is consumed or not.
Demand Charge	Seasonally differentiated charge based on the highest demand registered during a billing month for all time periods, or only those specified, measured in kVA.
Deposit	A once-off, refundable interest free payment provided by a customer to EMM as a security for the due payment of electricity accounts. The amount may be adjusted when a customer places the City at risk.
Fixed Charge	Monthly charge to recover the costs of the administration of the account, such as meter reading, billing and meter capital, applicable whether electricity is consumed or not.
Licensed Area of Supply	An area for which the National Energy Regulator of South Africa has issued a license to EMM under the provisions of the Energy Regulation Act of August 2006, as amended, for the supply of electricity in that area. EMM tariffs are applicable where EMM is licensed to supply.
Network Access Charge	A tariff component, per kVA registered, based on the highest demand registered over a rolling 12 month period, during peak and standard hours or where technology permits, in the case of a new connection or new account holder, the customer NAC shall be deemed equal to the registered maximum demand for the

Notified Maximum Demand

first month and will then be based on the rolling previous months until such time that the rolling 12 month period applies.

The maximum demand notified in writing by EMM and accepted by the supplier, mostly Eskom.

Public Holidays

The following public holidays will always be treated as a Saturday, if it falls on a weekday:-

Good Friday, Family Day, Freedom Day, Workers Day, Youth Day, National Women's Day, Heritage Day, Day of Reconciliation, Christmas Day, Day of Goodwill, New Year's Day, Human Rights Day, any unexpectedly announced public holiday (e.g. for elections, etc.) will be treated as the day of the week on which it falls.

# TARIFF A (BUSINESS)

- This tariff is available for small business only.
- This tariff is available for single-phase 230 V connections or multi-phase 400/230 V connections with a capacity up to and including 80 A per phase.
- This tariff will suit low consumption micro business customers.

The following charges will be payable:

<b>Fixed Charge (Rand/month)</b>			
A.B.1. A fixed charge, whether electricity is consumed or not, per month, per point of supply, <b>including prepayment</b> metering customers. The amount is charged <b>once</b> per month only per point of supply, independent of whether it is a single phase or three phase supply connection point.			
AB.1.1 Credit (Post Paid) Metering VAT exclusive		AB.1.2 Prepayment Metering VAT exclusive	
<b>R 34.64</b>		<b>R 10.00</b>	
<b>Energy Charge (R/kWh)</b>			
A.B.2. High Demand Season (June, July and August)		A.B.3. Low Demand Season (September to May)	
VAT exclusive		VAT exclusive	
<b>R 1.82,20</b>		<b>R 1.82,20</b>	
<b>Internet based consumption display (Rand/month)</b>			
A.B.4. If the electricity consumption is displayed on the internet, on request of the customer, an additional monthly charge of:			
VAT exclusive			
<b>R 152.83</b>			
* A.B.4. If EMM solves access, or other problems with an internet based display, this amount will not be charged.			

**Note 1:** Customers converting to a prepayment meter, as well as a new connection with a prepayment meter, will receive a once-off allocation of 40 kilowatt-hour units in the meter to allow time to purchase a new prepayment token. This allocation will be placed as an arrear amount on the prepayment meter account and will be recovered with the first monetary transaction.

**Note 2:** Churches, Government Departments, Education, Religion and Municipal connection points are treated as business.

**Note 3:** The optional internet based display will have costs related to equipment to be installed and this will be for the cost of the customer. If EMM solves access, or other problems with an internet based display, the costs related to equipment to be installed will not be charged to the consumer.

# TARIFF A (IBT)

- This tariff is available for all residential customers single-phase 230 V or multi-phase 400/230 V connections (excluding - bulk residential complexes, body corporate, blocks of flats, etc.)
- With a capacity of up to and including 80 A per phase.
- This tariff will suit low consumption residential customers.
- This tariff is not available for medium and high voltage customers.
- This tariff is based on the inclining block principle, that is, the more units used, the higher the rate becomes.  
\*In the case of prepayment electricity customers the average monthly consumption is calculated from the kWh acquired over the previous 12 months

The following charges will be payable:

Energy Charge (R/kWh)		
July to June Inclining Block Rate Tariffs (IBTs)	VAT exclusive	
A.0 Block (0 to 100 kWh)/month	<b>R 0.00,00</b>	Allocated in terms of FBE policy
A.1 Block (>100 to <= 600 kWh)	<b>R 1.05,66</b>	
A.2 Block (>600 to <= 700 kWh)	<b>R 1.79,61</b>	
A.3 Block (>700 kWh)	<b>R 5.02,40</b>	
A.4 Flat rate in the case of a billing system that cannot accommodate the inclining block rate	<b>R 1.08,40</b>	

**Note 1:** Free Basic Electricity will be dealt with as specified in the FBE Policy, as revised on an annual basis.

**Note 2:** Customers converting to a prepayment meter, as well as a new connection with a prepayment meter, will receive a once-off allocation of 40 kilowatt-hour units in the meter to allow time to purchase a new prepayment token. This allocation will be placed as an arrear amount on the prepayment meter account and will be recovered with the first monetary transaction.

**Note 3:** Churches, Government Departments, Education, Religion and Municipal connection points are treated as business.

**Note 4:** Any customer on this tariff whose average monthly \*consumption (calculated over the previous twelve months) equals or exceeds 850 kWh will be moved to Tariff B and will have to remain on Tariff B for a minimum of 12 months. After this 12 month period, should the customer's average monthly consumption (calculated over the previous twelve months) be less than 850 kWh the customer may apply to be moved back to Tariff A. NOTE: EXTENSIVE TECHNICAL CHANGES WILL BE REQUIRED BEFORE THIS FUNCTION CAN BE ACTIVATED. FOR THIS REASON, THE CHANGE MAY NOT BE POSSIBLE IN THIS FINANCIAL YEAR

# TARIFF B (RESIDENTIAL and BULK RESIDENTIAL)

- This tariff is available for all residential customers single-phase 230 V or multi-phase 400/230 V connections for bulk residential complexes, body corporate, blocks of flats, etc, that are used and zoned exclusively for residential purposes.
- This tariff, with the exception of the Resellers section "bulk residential", is not available for medium and high voltage customers.
- This tariff will suit medium to high consumption residential customers.
- For the purposes of this tariff, the metering equipment shall preferably be installed at the point of supply which defines the commercial boundary between the licensee and the customer, EMM shall not be responsible for any maintenance of any internal service connections, meters, meter readings, etc, beyond this point. However, water heating and other related equipment may require control in accordance with the Electricity Act, 2006.
- Resellers are bound by the Electricity Regulation Act and the Municipal by-laws to resell electricity to end users as per the Electricity by-laws. The residential reseller's tariff shall only be applied by

EMM where a bulk meter to measure the total consumption of the bulk residential complex was approved and installed.

- “Bulk residential” - bulk residential complexes, body corporate, blocks of flats, or the authorised reselling agent of a bulk residential complex that purchases electricity (on RR.1 & RR.1.1 or RR.2 & RR.2.1) only for resale to the residential dwelling units on the same premises at the applicable prescribed tariffs (as per R.1. & R.3. (resellers can charge R.1. as well for prepayment customers) and where such consumption is determined by means of conventional or prepayment or smart prepayment or smart sub-meters.

The following charges will be payable:

<b>Fixed Charge (Rand/month)</b>					
R.1. A <b>fixed charge</b> , whether electricity is consumed or not, per month, per point of supply, <b>including prepayment</b> metering customers. The amount is charged <b>once</b> per month only per point of supply, independent of whether it is a single phase or three phase supply connection point.					
R.1.1 Credit Metering VAT exclusive			R.1.2 Prepayment Metering VAT exclusive		
<b>R 33.56</b>			<b>R 10.00</b>		
<b>Internet based consumption display (Rand/month)</b>					
R.2. If the electricity consumption is displayed on the internet, on request of the customer, an additional monthly charge of:					
VAT exclusive					
<b>R 152.83</b>					
* R.2. If EMM solves access, or other problems with an internet based display, this amount will not be charged.					
<b>Energy Charge (R/kWh)</b>					
R.3. High Demand Season (June, July and August)			R.4. Low Demand Season (September to May)		
VAT exclusive			VAT exclusive		
<b>R 1.56,11</b>			<b>R 1.56,11</b>		
<b>RESIDENTIAL RESELLERS TARIFF</b>					
RR.1 A <b>fixed charge</b> , whether electricity is consumed or not, per month, per point of supply, for residential complexes, blocks of flats, etc.			RR.2 A <b>fixed charge</b> , whether electricity is consumed or not, per month, per point of supply, for residential complexes, blocks of flats, etc.		
Voltage	VAT exclusive		Voltage	VAT exclusive	
230/400 V	<b>R 287.21</b>		> 400 V	<b>R 3 590.03</b>	
<b>Energy Charge (R/kWh)</b>					
RR.1.1 All Seasons			RR.2.1 All Seasons		
Voltage	VAT exclusive		Voltage	VAT exclusive	
230/400 V	<b>R 1.52,00</b>		> 400 V	<b>R 1.48,09</b>	

**Note 1:** Free Basic Electricity will be dealt with as specified in the FBE Policy, as revised on an annual basis.

**Note 2:** The optional internet based display will have costs related to equipment to be installed and this will be for the cost of the customer. If EMM solves access, or other problems with an internet based display, the costs related to equipment to be installed will not be charged to the consumer.

**Note 3:** Customers converting to a prepayment meter, as well as a new connection with a prepayment meter, will receive a once-off allocation of 40 kilowatt-hour units in the meter to allow time to purchase a new prepayment token. This allocation will be placed as an arrear amount on the prepayment meter account and will be recovered with the first monetary transaction.

**Note 4:** Churches, Government Departments, Education, Religion and Municipal connection points are treated as business.

# TARIFF B (BUSINESS, MIXED BUSINESS and RESIDENTIAL, COMMERCIAL or INDUSTRIAL)

- This tariff is available for all business, mixed business and residential, commercial or industrial single-phase 230 V or multi-phase 400/230 V connections with a capacity of **up to and including 150 A per phase or 100 kVA**.
- This tariff is not available for medium and high voltage customers.
- This tariff will suit medium to high consumption small business customers.

The following charges will be payable:

<b>Fixed Charge (Rand/month)</b>			
B.BR.1. A <b>fixed charge</b> , whether electricity is consumed or not, per month, per point of supply, excluding prepayment metering customers. The amount is charged <b>once</b> per month only per point of supply, independent of whether it is a single phase or three phase supply connection point.			
VAT exclusive			
<b>R 36.32</b>			
<b>Capacity Charge (Rand/Ampere)</b>			
B.BR.2. A <b>capacity charge</b> , whether electricity is consumed or not, per Ampere of supply capacity, per month, per point of supply. For calculating the capacity of a connection, the capacities of all the phases of a multi-phase connection shall be added together.			
VAT exclusive			
<b>R 11.42</b>			
<b>Energy Charge (R/kWh)</b>			
B.BR.3. High Demand Season (June, July and August)		B.BR.4. Low Demand Season (September to May)	
VAT exclusive		VAT exclusive	
<b>R 1.72,68</b>		<b>R 1.36,84</b>	

**Note 1:** The capacity of a supply shall be the capacity as determined by the Engineer.

**Note 2:** Prepayment systems will be adjusted on 01 June of each year for winter prices and will revert back to summer prices on 01 September. Prepayment metering is only available up to 100 Amperes x 3 phase.

**Note 3:** Churches, Government Departments, Education, Religion and Municipal connection points are treated as business.

**Note 4:** Customers converting to a prepayment meter, as well as a new connection with a prepayment meter, will receive a once-off allocation of 40 kilowatt-hour units in the meter to allow time to purchase a new prepayment token. This allocation will be placed as an arrear amount on the prepayment meter account and will be recovered with the first monetary transaction.

**Note 5: Concession** – When the user entity is a nonprofit organization registered in terms of the provisions of the Nonprofit Organizations Act, Act 71 of 1997, for the following specific purposes:-

- the care of old people;
  - the care of children;
  - the care of the physically or mentally handicapped,
- the **capacity charges** will not be applied. To qualify for this concession, an application, with supportive documents, need to be made to the Head of Department: Energy for consideration.

**Note 6:** Capacity charges will be changed down to a value of 60 Amperes (3 x 20A) after 3 consecutive months of zero or very small consumption values following credit control action, or vacation of premises, or similar.

**Note 7:** Concession – when the user entity is a sporting body the Capacity Charge (Rand/Ampere) will not be applicable. To qualify for this concession, an application, with supportive documents, need to be made to the H.O.D Energy for consideration and approval.

# TARIFF C

- This tariff is available for existing bulk supplies at any voltage.
- This tariff will suit large business and industrial customers.
- This tariff is for existing Tariff C customers only, no new customers will be allowed on this tariff (with the exception of customers who select the Tariff C-Off-peak option only).
- This tariff is not available for high voltage customers (supply voltage exceeding 11 kV).
- Customers wishing to change to another tariff, away from Tariff C, will not be subject to a 12 month waiting period.
- A change in tariff will be effective as from the first day of the next billing cycle.

The following charges will be payable:

<b>Fixed Charge (Rand/month)</b>							
C.1. A <b>fixed charge</b> , whether electricity is consumed or not, per month, per point of supply:							
C.1.1. If the electricity is supplied at 230/400 V:				C.1.2 If the electricity is supplied at a voltage higher than 230/400 V but not exceeding 11 kV:			
VAT exclusive				VAT exclusive			
<b>R 1 776.82</b>				<b>R 2 521.80</b>			
<b>Demand Charge (Rand/kVA)</b>							
C.2. A <b>demand charge</b> , per kVA registered, per month, per point of supply:							
C.2.1. High Demand Season (June, July and August)				C.2.2. Low Demand Season (September to May)			
Voltage		VAT exclusive		Voltage		VAT exclusive	
C.2.1.1.	230/400 V	<b>R 131.66</b>		C.2.2.1.	230/400 V	<b>R 109.71</b>	
C.2.1.2. See note 2	230/400 V, direct from substation	<b>R 129.30</b>		C.2.2.2. See note 2	230/400 V, direct from substation	<b>R 107.77</b>	
C.2.1.3.	>230/400V & < = 11kV	<b>R 126.94</b>		C.2.2.3.	>230/400 V & < = 11kV	<b>R 105.78</b>	
<b>Network Access Charge (NAC) (Rand/kVA)</b>							
C.2.3 A <b>network access charge</b> , per kVA registered, based on the highest demand registered over a rolling 12 month period, during <b>peak and standard hours only</b> . (as per note 5 under Tariff D) * meter technology permitting				C.2.3.a. On a standby supply, in cases where the use of the supply may have an effect on Council's own demand payable, the <b>network access charge</b> will be levied at the full installed capacity of the connection.			
Voltage		VAT exclusive					
C.2.3.1.	230/400 V	<b>R 38.18</b>					
C.2.3.2. See note 2	230/400 V, direct from substation	<b>R 37.50</b>					
C.2.3.3.	>230/400V & < = 11kV	<b>R 36.82</b>					
<b>A monthly minimum charge – based on 25kVA</b> , will be levied for all customers registering less than that value.							
C.2.3.4. Reduction in NAC, where a customer requires a reduction in NAC, a rolling period of 12 months is normally required, however, if the customer can motivate a downgrade sooner, with written reasons, permission for a shorter notice period, with a minimum of 3 months, will not be unreasonably withheld. Exemptions for exceeding the NAC due to unforeseen demand overshoots (including faults) caused by a failure in normal operations and/or technical functioning of a customer's load, may be requested from the HOD: Energy, and may qualify for a period of less than the minimum of 3 months.							
Note: A reduction in NAC to a value that is below the rolling previous 12 months highest recorded demand in all time periods may be allowed by any of the following: change in operations, closure of plant, installation by the							

customer of load management equipment, the implementation of demand side management initiatives or where demand exemptions have been granted by the Head of Department: Energy.					
<b>Off-peak option</b> (note time periods!)					
C.2.4. The off-peak option remains available for existing off-peak customers or new customers that choose this option from <b>22:00 to 06:00 on weekdays, and all hours on Saturdays and all hours on a Sunday</b> . The network access charge will be levied on the highest demand registered over a rolling 12 month period, as per C.2.3.					
<b>Energy Charge (R/kWh)</b>					
C.3. An energy charge, per kWh consumed:					
C.3.1. High Demand Season (June, July and August)			C.3.2. Low Demand Season (September to May)		
Voltage		VAT exclusive	Voltage		VAT exclusive
C.3.1.1.	230/400 V	<b>R 1.75,53</b>	C.3.2.1.	230/400 V	<b>R 1.05,24</b>
C.3.1.2. See note 2	230/400 V, direct from substation	<b>R 1.72,40</b>	C.3.2.2. See note 2	230/400 V, direct from substation	<b>R 1.03,37</b>
C.3.1.3.	>230/400 V & <= 11kV	<b>R 1.69,25</b>	C.3.2.3.	>230/400 V & <= 11kV	<b>R 1.01,48</b>

**Note 1: Concession** – When the user entity is a nonprofit organization registered in terms of the provisions of the Nonprofit Organizations Act, Act 71 of 1997, for the following specific purposes:-

- the care of old people;
- the care of children;
- the care of the physically or mentally handicapped,

the **network access charges** will not be applied. To qualify for this concession, an application, with supportive documents, need to be made to the Head of Department: Energy for consideration.

**Note 2:** The “230/400 V direct from substation” tariff will only be applied to a low voltage customer who has:

- paid for the full transformer capacity, and
- take this supply within 10 meter from the transformer, i.e. the meter inside the transformer enclosure or within 10 meter from this enclosure.

**Note 3:** Free Basic Electricity will be dealt with as specified in the FBE Policy, as revised on an annual basis.

**Note 4:** All announced public holidays will be treated as the day of the week on which it falls.

**Note 5:** NAC charges will be changed down to zero after 3 consecutive months of zero or very small consumption values following credit control action, or vacation of premises, or similar.

**Note 6:** Concession – when the user entity is a sporting body the Network Access Charge (NAC) will not be applicable. To qualify for this concession, an application, with supportive documents, need to be made to the H.O.D Energy for consideration and approval.

**Note 7:** The HOD: Energy can designate a different supply voltage linked to the tariff, under certain unique circumstances.

# TARIFF D

- This tariff is available for bulk supplies at any voltage and with a capacity of at least 1 MVA and a network access charge of at least 1 MVA over the previous 12 months.
- This tariff will suit large business and industrial customers.
- **Existing customers on this tariff, with a previous 12 months rolling NAC of less than 1 MVA will be moved to Tariff E.**
- A change in tariff will be effective as from the first day of the next billing cycle.

The following charges will be payable:

<b>Fixed Charge (Rand/month)</b>					
D.1. A <b>fixed charge</b> , whether electricity is consumed or not, per month, per point of supply,:					
D.1.1 If the electricity is supplied at a voltage from 230/400 V but not exceeding 11 kV:			D.1.2. If the electricity is supplied at a voltage higher than 11 kV:		
VAT exclusive			VAT exclusive		
<b>R 2 486.65</b>			<b>R 3 736.76</b>		
<b>Demand Charge (Rand/kVA)</b>					
D.2. A <b>demand charge</b> , per kVA registered, per month, per point of supply:					
D.2.1. High Demand Season (June, July and August)			D.2.2. Low Demand Season (September to May)		
Voltage		VAT exclusive	Voltage		VAT exclusive
D.2.1.1. See note 2	230/400 V, direct from substation	<b>R 62.05</b>	D.2.2.1. See note 2	230/400 V, direct from substation	<b>R 62.05</b>
D.2.1.2.	>230/400V & < = 11kV	<b>R 60.92</b>	D.2.2.2.	>230/400 V & < = 11kV	<b>R 60.92</b>
D.2.1.3.	>11kV	<b>R 56.42</b>	D.2.2.3.	>11kV	<b>R 56.42</b>
<b>Network Access Charge (NAC) (Rand/kVA)</b>					
D.2.3. A <b>network access charge</b> , per kVA registered, based on the highest demand registered over a rolling 12 month period, during <b>peak and standard hours only</b> .			D.2.3.a. On a standby supply, in cases where the use of the supply may have an effect on Council's own demand payable, the <b>network access charge</b> will be levied at the full installed capacity of the connection.		
Voltage		VAT exclusive			
D.2.3.1. See note 2	230/400 V, direct from substation	<b>R 37.23</b>			
D.2.3.2.	>230/400V & < = 11kV	<b>R 36.55</b>			
D.2.3.3.	>11kV	<b>R 33.83</b>			
<b>D.2.3.4. Excess NAC at an Eskom direct points</b> the Eskom NAC charged rate (number of events x NMD exceeded @ R/kVA).					
<b>Note: At Eskom direct supply points where Eskom charges EMM on the Local Authority MegaFlex rates ≥500V &amp; &lt;66kV, the customer will be charged on the EMM &gt;11kV applicable tariffs (Inclusive of customers with a NAC &gt; 40MVA at &gt;= 11kV)</b>					
D.2.3.5. Eskom NMD charges. Where an EMM customer requests an increase in notified maximum demand (NMD) at a direct Eskom point of delivery, the customer NAC shall be deemed equal to the NMD from the date that the additional capacity is made available by Eskom. Existing cases will be dealt with on an individual basis. EMM reserves the right to evaluate any requested increase in the NMD at any Eskom point of delivery. If the NMD is exceeded, NAC charges will prevail. Eskom penalty rates for exceeding NMD will be charged to the customer, as outlined in the Eskom document titled: <i>Notification of demand or changes to notified maximum demand rules, latest revision</i> , at the Eskom NAC charged rate (number of events x NMD exceeded @ R/kVA).					

A request for an increase or decrease in NMD by a customer will be made to EMM and EMM will, after consideration, agree or not agree to increase or decrease the NMD.

Note: Eskom, if in agreement, may still continue charging the higher NMD for a period of 12 months and this will be passed on to the customer.

Note: Where an EMM customer requests an increase in capacity affecting any Eskom point of delivery, monthly NMD costs incurred may be charged to the customer if the full capacity is not taken up immediately.

D.2.3.6. Reduction in NAC, where a customer requires a reduction in NAC, a rolling period of 12 months is normally required, however, if the customer can motivate a downgrade sooner, with written reasons, permission for a shorter notice period, with a minimum of 3 months, will not be unreasonably withheld. Exemptions for exceeding the NAC due to unforeseen demand overshoots (including faults) caused by a failure in normal operations and/or technical functioning of a customer's load, may be requested from the HOD: Energy, and may qualify for a period of less than the minimum of 3 months.

Note: A reduction in NAC to a value that is below the rolling previous 12 months highest recorded demand in all time periods may be allowed by any of the following: change in operations, closure of plant, installation by the customer of load management equipment, the implementation of demand side management initiatives or where demand exemptions have been granted by the Head of Department: Energy.

### Energy Charge (R/kWh)

D.3. An energy charge, per kWh consumed:

D.3.1. High Demand Season (June, July and August)

Voltage		Peak		Standard		Off-Peak	
		VAT exclusive		VAT exclusive		VAT exclusive	
D.3.1.1. See note 2	230/400 V, direct from substation	R 3.77,99		D.3.1.4. R 1.32,66		D.3.1.7 R 0.80,00	
D.3.1.2.	>230/400V & ≤ 11kV	R 3.71,08		D.3.1.5. R 1.30,30		D.3.1.8 R 0.78,56	
D.3.1.3.	>11kV	R 3.43,67		D.3.1.6. R 1.20,60		D.3.1.9 R 0.72,77	

D.3.2. Low Demand Season (September to May)

Voltage		Peak		Standard		Off-Peak	
		VAT exclusive		VAT exclusive		VAT exclusive	
D.3.2.1. See note 2	230/400 V, direct from substation	R 1.40,58		D.3.2.4. R 0.92,22		D.3.2.7 R 0.72,77	
D.3.2.2.	>230/400 V & ≤ 11kV	R 1.38,01		D.3.2.5. R 0.90,54		D.3.2.8 R 0.71,40	
D.3.2.3.	>11kV	R 1.27,82		D.3.2.6. R 0.83,92		D.3.2.9 R 0.66,10	

**Note 1:** Demand registered during off-peak hours will not be taken into account when calculating the demand charge payable.

**Note 2:** The "230/400 V direct from substation" tariff will only be applied to a low voltage customer who has:

- paid for the full transformer capacity, and
- take this supply within 10 meter from the transformer, i.e. the meter inside the transformer enclosure or within 10 meter from this enclosure.

**Note 3:** A newly established site may be exempted from demand charges for a limited period in order to conclude installation tests, upon prior application to the Head of Department: Energy. Conditions will be attached in the case of favourable consideration.

**Note 4: Concession** – When the user entity is a nonprofit organization registered in terms of the provisions of the Nonprofit Organizations Act, Act 71 of 1997, for the following specific purposes:-

- the care of old people;
- the care of children;
- the care of the physically or mentally handicapped,

the **network access charges** will not be applied. To qualify for this concession, an application, with supportive documents, need to be made to the Head of Department: Energy for consideration.

**Note 5:**

**5.1** For the purposes of this tariff during Winter months – June; July and August

**Peak Hours** will be from 06:00 to 09:00 and 17:00 to 19:00 on weekdays.

**Standard Hours** will be from 09:00 to 17:00 and 19:00 to 22:00 on weekdays and from 07:00 to 12:00 and 18:00 to 20:00 on Saturdays.

**Off-peak Hours** will be from 22:00 to 06:00 on weekdays, 12:00 to 18:00 and 20:00 to 07:00 on Saturdays and all of Sundays.

A public holiday falling on a weekday will be treated as a Saturday. An unexpectedly announced public holiday will be treated as the day of the week on which it falls.

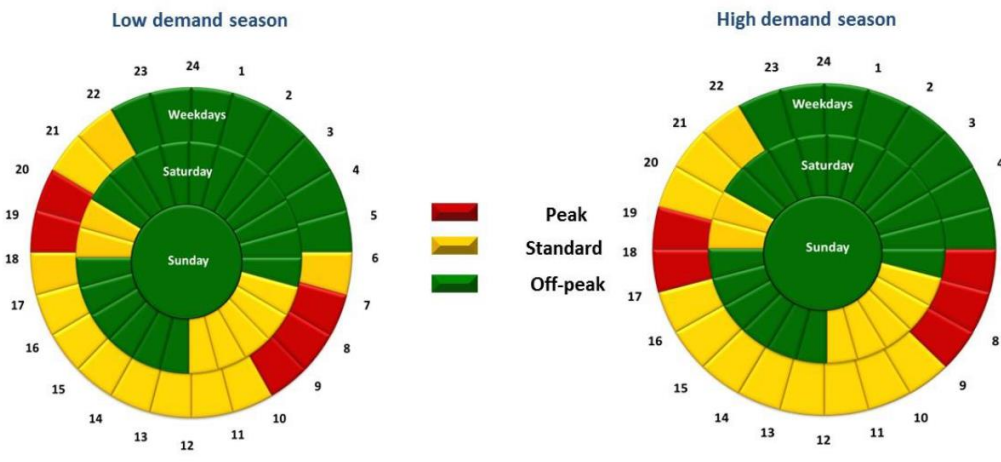
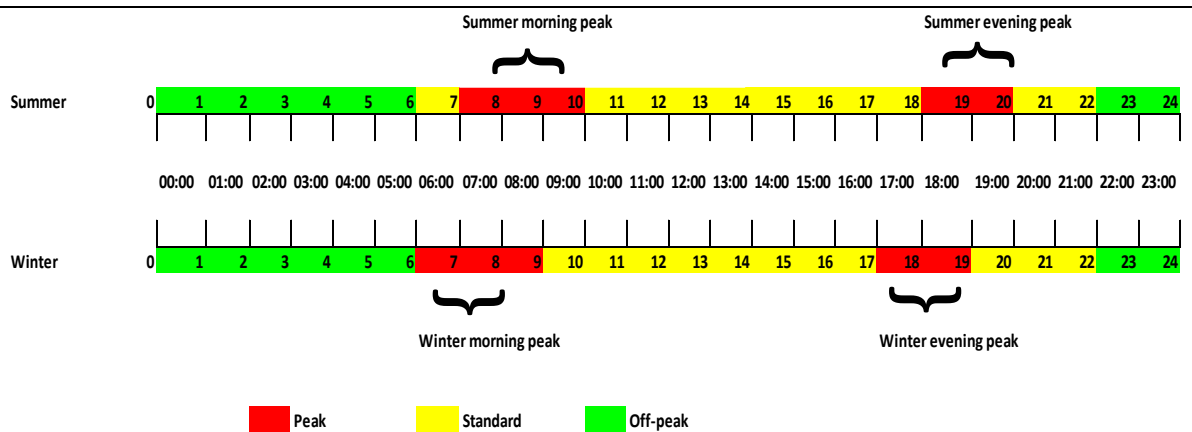
**5.2** For the purposes of this tariff during Summer months – September till May

**Peak Hours** will be from 07:00 to 10:00 and 18:00 to 20:00 on weekdays.

**Standard Hours** will be from 06:00 to 07:00, 10:00 to 18:00 and 20:00 to 22:00 on weekdays and from 07:00 to 12:00 and 18:00 to 20:00 on Saturdays.

**Off-peak Hours** will be from 22:00 to 06:00 on weekdays, 12:00 to 18:00 and 20:00 to 07:00 on Saturdays and all of Sundays.

A public holiday falling on a weekday will be treated as a Saturday. An unexpectedly announced public holiday will be treated as the day of the week on which it falls.



**Note 6:** Free Basic Electricity will be dealt with as specified in the FBE Policy, as revised on an annual basis.

**Note 7:** NAC charges will be changed down to zero after 3 consecutive months of zero or very small consumption values following credit control action, or vacation of premises, or similar.

**Note 8:** Concession – when the user entity is a sporting body the Network Access Charge (NAC) will not be applicable. To qualify for this concession, an application, with supportive documents, need to be made to the H.O.D Energy for consideration and approval.

**Note 9:** The HOD: Energy can designate a different supply voltage linked to the tariff, under certain unique circumstances.

# TARIFF E

- This tariff will suit small to medium size business and industrial customers.
- This tariff is available for bulk supplies at any voltage and with a capacity of > 25kVA and a **NAC of < 1 MVA**.
- This tariff is available for new and existing customers.
- **Existing customers on this tariff, with a previous 12 months rolling NAC of more than 1 MVA will be moved to Tariff D.**
- A change in tariff will be effective as from the first day of the next billing cycle.

The following charges will be payable:

<b>Fixed Charge (Rand/month)</b>							
E.1. A <b>fixed charge</b> , whether electricity is consumed or not, per month, per point of supply:							
E.1.1. If the electricity is supplied at 230/400 V:				E.1.2 If the electricity is supplied at a voltage higher than 230/400 V:			
VAT exclusive				VAT exclusive			
<b>R 1 593.46</b>				<b>R 2 530.19</b>			
<b>Demand Charge (Rand/kVA)</b>							
E.2. A <b>demand charge</b> , per kVA registered, per month, per point of supply:							
E.2.1. High Demand Season (June, July and August)				E.2.2. Low Demand Season (September to May)			
Voltage		VAT exclusive		Voltage		VAT exclusive	
E.2.1.1.	230/400 V	<b>R 68.09</b>		E.2.2.1.	230/400 V	<b>R 68.09</b>	
E.2.1.2.	230/400 V, direct from substation	<b>R 66.95</b>		E.2.2.2.	230/400 V, direct from substation	<b>R 66.95</b>	
E.2.1.3.	>230/400V & ≤ 11kV	<b>R 65.65</b>		E.2.2.3.	>230/400 V & ≤ 11kV	<b>R 65.65</b>	
E.2.1.4.	> 11kV	<b>R 60.81</b>		E.2.2.4.	> 11kV	<b>R 60.81</b>	
<b>Network Access Charge (NAC) (Rand/kVA)</b>							
E.2.3. A <b>network access charge</b> , per kVA registered, based on the highest demand registered over a rolling 12 month period, during <b>peak and standard hours only</b> . * meter technology permitting				E.2.3.a. On a standby supply, in cases where the use of the supply may have an effect on Council's own demand payable, the <b>network access charge</b> will be levied at the full installed capacity of the connection.			
Voltage		VAT exclusive					
E.2.3.1.	230/400 V	<b>R 41.80</b>					
E.2.3.2.	230/400 V, direct from substation	<b>R 41.14</b>					
E.2.3.3.	>230/400V & ≤ 11kV	<b>R 40.35</b>					
E.2.3.4.	> 11kV	<b>R 37.35</b>					
<b>A monthly minimum charge – based on 25kVA</b> , will be levied for all customers registering less than that value.							
<b>E.2.3.5 Excess NAC at a Eskom direct point</b> the Eskom NAC charged rate (number of events x NMD exceeded @ R/kVA).							
E.2.3.6. Eskom NMD charges. Where an EMM customer requests an increase in notified maximum demand (NMD) at a direct Eskom point of delivery, the customer NAC shall be deemed equal to the NMD from the date that the additional capacity is made available by Eskom. Existing cases will be dealt with on an individual basis. EMM reserves the right to evaluate any requested increase in the NMD at any Eskom point of delivery. If the NMD is exceeded, NAC charges will prevail. Eskom penalty rates for exceeding NMD will be charged to the customer, as outlined in the Eskom document titled: <i>Notification of demand or changes to notified maximum demand rules, latest revision</i> , at the EMM NAC rate.							

Note: Where an EMM customer requests an increase in capacity affecting any Eskom point of delivery, monthly NMD costs incurred may be charged to the customer if the full capacity is not taken up immediately.

E.2.3.7. Reduction in NAC, where a customer requires a reduction in NAC, a rolling period of 12 months is normally required, however, if the customer can motivate a downgrade sooner, with written reasons, permission for a shorter notice period, with a minimum of 3 months, will not be unreasonably withheld. Exemptions for exceeding the NAC due to unforeseen demand overshoots (including faults) caused by a failure in normal operations and/or technical functioning of a customer's load, may be requested from the HOD: Energy, and may qualify for a period of less than the minimum of 3 months.

Note: A reduction in NAC to a value that is below the rolling previous 12 months highest recorded demand during **peak and standard hours** time periods may be allowed by any of the following: change in operations, closure of plant, installation by the customer of load management equipment, the implementation of demand side management initiatives or where demand exemptions have been granted by the Head of Department: Energy.

### Energy Charge (R/kWh)

E.3. An energy charge, per kWh consumed:

E.3.1. High Demand Season (June, July and August)

Voltage		Peak		Standard		Off-Peak	
		VAT exclusive		VAT exclusive		VAT exclusive	
E.3.1.1.	230/400 V	R 5.23,44		E.3.1.5.	R 1.49,48	E.3.1.9	R 0.88,22
E.3.1.2.	230/400 V, direct from substation	R 5.14,08		E.3.1.6.	R 1.46,83	E.3.1.10	R 0.86,59
E.3.1.3.	>230/400V & ≤ 11kV	R 5.04,78		E.3.1.7.	R 1.44,17	E.3.1.11	R 0.85,00
E.3.1.4.	> 11kV	R 4.67,33		E.3.1.8.	R 1.33,49	E.3.1.12	R 0.78,71

E.3.2. Low Demand Season (September to May)

Voltage		Peak		Standard		Off-Peak	
		VAT exclusive		VAT exclusive		VAT exclusive	
E.3.2.1.	230/400 V	R 1.59,16		E.3.2.5.	R 1.04,50	E.3.2.9.	R 0.78,43
E.3.2.2.	230/400 V, direct from substation	R 1.56,43		E.3.2.6.	R 1.02,72	E.3.2.10	R 0.77,09
E.3.2.3.	>230/400 V & ≤ 11kV	R 1.53,52		E.3.2.7.	R 1.00,79	E.3.2.11	R 0.75,63
E.3.2.4.	> 11kV	R 1.42,14		E.3.2.8.	R 0.93,33	E.3.2.12	R 0.70,05

**Note 1:** Demand registered during off-peak hours will not be taken into account when calculating the demand charge payable.

**Note 2:** The "230/400 V direct from substation" tariff will only be applied to a low voltage customer who has:

paid for the full transformer capacity, and

take this supply within 10 meter from the transformer, i.e. the meter inside the transformer enclosure or within 10 meter from this enclosure.

**Note 3:** A newly established site may be exempted from demand charges for a limited period in order to conclude installation tests, upon prior application to the Head of Department: Energy. Conditions will be attached in the case of favourable consideration.

**Note 4: Concession** – When the user entity is a nonprofit organization registered in terms of the provisions of the Nonprofit Organization Act, 1997, for the following specific purposes:-

the care of old people;

the care of children;

the care of the physically or mentally handicapped,

the **network access charges** will not be applied. To qualify for this concession, an application, with supportive documents, need to be made to the Head of Department: Energy for consideration.

**Note 5:**

**5.1** For the purposes of this tariff during Winter months – June; July and August

**Peak Hours** will be from 06:00 to 09:00 and 17:00 to 19:00 on weekdays.

**Standard Hours** will be from 09:00 to 17:00 and 19:00 to 22:00 on weekdays and from 07:00 to 12:00 and 18:00 to 20:00 on Saturdays.

**Off-peak Hours** will be from 22:00 to 06:00 on weekdays, 12:00 to 18:00 and 20:00 to 07:00 on Saturdays and all of Sundays.

A public holiday falling on a weekday will be treated as a Saturday. An unexpectedly announced public holiday will be treated as the day of the week on which it falls.

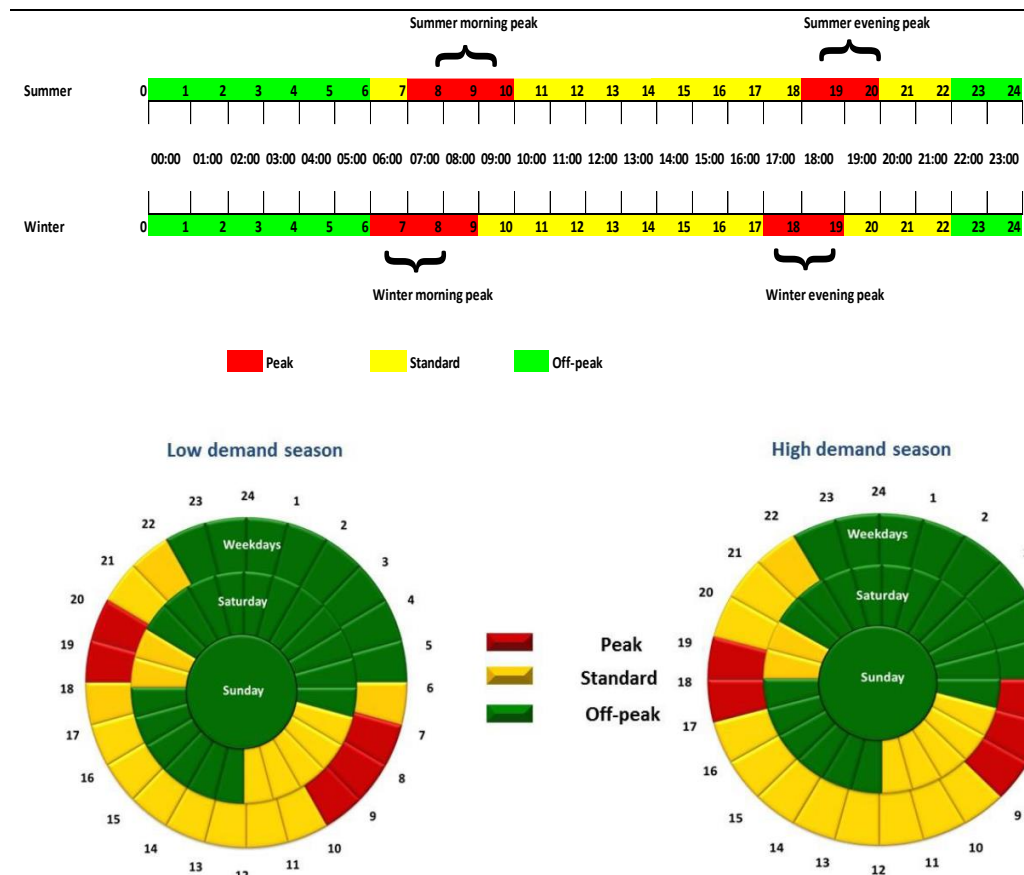
**5.2** For the purposes of this tariff during Summer months – September till May

**Peak Hours** will be from 07:00 to 10:00 and 18:00 to 20:00 on weekdays.

**Standard Hours** will be from 06:00 to 07:00, 10:00 to 18:00 and 20:00 to 22:00 on weekdays and from 07:00 to 12:00 and 18:00 to 20:00 on Saturdays.

**Off-peak Hours** will be from 22:00 to 06:00 on weekdays, 12:00 to 18:00 and 20:00 to 07:00 on Saturdays and all of Sundays.

A public holiday falling on a weekday will be treated as a Saturday. An unexpectedly announced public holiday will be treated as the day of the week on which it falls.



**Note 6:** Free Basic Electricity will be dealt with as specified in the FBE Policy, as revised on an annual basis.

**Note 7:** NAC charges will be changed down to zero after 3 consecutive months of zero or very small consumption values following credit control action, or vacation of premises, or similar.

**Note 8:** Concession – when the user entity is a sporting body the Network Access Charge (NAC) will not be applicable. To qualify for this concession, an application, with supportive documents, need to be made to the H.O.D Energy for consideration and approval.

**Note 9:** The HOD: Energy can designate a different supply voltage linked to the tariff, under certain unique circumstances.

## TARIFF F

This tariff will be for EMM own use for street light and area lights (high masts to be treated as Street Lights) and traffic light consumption.

<b>Fixed Charge (Rand/month)</b>			
F.1. A <b>fixed charge</b> , per month, per point of supply:			
VAT exclusive			
<b>R0.00</b>			
<b>Street light Energy Charge (R/kWh)</b>			
F.2. High Demand Season (June, July and August)		F.3. Low Demand Season (September to May)	
VAT exclusive		VAT exclusive	
<b>R 1.57,52</b>		<b>R 1.28,15</b>	
<b>Traffic light Energy Charge (R/kWh)</b>			
F.4. High Demand Season (June, July and August)		F.5. Low Demand Season (September to May)	
VAT exclusive		VAT exclusive	
<b>R 1.45,51</b>		<b>R 1.08,13</b>	

**Note 1:** Un-metered street lights will be deemed to operate for 11 hours per night, 365 nights per annum, at its actual size in kilowatts plus 10% of this size to compensate for control gear losses, i.e. each 125 Watt mercury vapour lamp will be treated as a 150 Watt lamp, or 0, 15 kilowatt. Calculation: Street light consumption per month = number of street lights x (the actual kilowatt of one street light x 1, 1) x 11 hours per day x 365/12 days x summer / winter month rate detailed above.

**Note 2:** Un-metered traffic lights will be deemed to operate for 24 hours a day, 365 days per annum, at its actual size in kilowatts. In the absence of detailed figures for a traffic light, the size will be assumed as 2.433 kilowatt-hours per day. Calculation: Traffic light consumption per month = 2.433kWh a day x 365/12 days x summer / winter month rate detailed above.

## TARIFF H (RESIDENTIAL TIME OF USE)

- This tariff is available for all residential customers single-phase 230 V or multi-phase 400/230 V connections with a capacity of up to 150 A per phase or 100 kVA.
- This tariff is not available for medium and high voltage customers.
- This tariff will suit medium to high consumption residential customers.
- The tariff allows residential customers, typically with a consumption greater than 1000kWh per month to benefit from lower energy costs should they be able to assist the national grid by shifting their loads away from peak periods and towards standard/off-peak periods.

**NOTE:** - The implementation of this tariff is dependent on the availability of advanced metering infrastructure and smart meters.

The following charges will be payable:

<b>Fixed Charge (Rand/month)</b>	
H.1. A <b>fixed charge</b> , whether electricity is consumed or not, per month, per point of supply, excluding prepayment metering customers.	
H.1.1. Single Phase connection up to 80 Ampere	H.1.2. Three phase connection up to 80 Ampere
VAT exclusive	VAT exclusive
<b>R 129.30</b>	<b>R 258.60</b>
H.1.3. Three phase connection > 80 Ampere	

VAT exclusive									
<b>R 775.80</b>									
<b>Energy Charge (R/kWh)</b>									
H.2. An energy charge, per kWh consumed:									
H.2.1. High Demand Season (June, July and August)									
		<b>Peak</b>		<b>Standard</b>			<b>Off-Peak</b>		
Voltage		VAT exclusive		VAT exclusive			VAT exclusive		
H.2.1.1.	230/400 V	<b>R 4.92,47</b>		H.2.1.2.	<b>R 1.40,36</b>		H.2.1.3	<b>R 0.87,41</b>	
H.3.1. Low Demand Season (September to May)									
		<b>Peak</b>		<b>Standard</b>			<b>Off-Peak</b>		
Voltage		VAT exclusive		VAT exclusive			VAT exclusive		
H.3.1.1.	230/400 V	<b>R 1.72,36</b>		H.3.1.2.	<b>R 1.23,12</b>		H.3.1.3.	<b>R 0.73,87</b>	

# TARIFF I

This tariff is available to City Power only, where cross-boundary feeds between the two Cities occur.

The following charges will be payable:

<b>ESKOM MEGAFLEX LOCAL AUTHORITY RATES &gt;1MVA plus 10%</b>
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Note: Subject to City Power allowing the same benefit to the City of Ekurhuleni.

The following charges will be payable:

<b>Fixed Charge (Rand/month)</b>							
ICP.1. A <b>fixed charge</b> , whether electricity is consumed or not, per month, per point of supply:							
ICP.1.1 If the electricity is supplied at 230/400V voltage:				ICP.1.2 If the electricity is supplied at >230/400V and <=66kV :			
VAT exclusive				VAT exclusive			
<b>ICP.1.1. R 1 189,26</b>				<b>ICP.1.2. R 9 189,26</b>			
<b>Demand Charge (Rand/kVA)</b>							
ICP.2. A <b>demand charge</b> , per kVA registered, per month, per point of supply:							
ICP.2.1. High Demand Season (June, July and August)				ICP.2.2. Low Demand Season (September to May)			
Voltage		VAT exclusive		Voltage		VAT exclusive	
ICP.2.1.1.	230/400V	<b>R 34,88</b>		ICP.2.2.1.	230/400V	<b>R 34,88</b>	
ICP.2.1.2.	>230/400V & <=66kV	<b>R 31,99</b>		ICP.2.2.2.	>230/400V & <=66kV	<b>R 31,99</b>	
<b>Network Access Charge (NAC) (Rand/kVA)</b>							
ICP.2.3. A <b>network access charge</b> , per kVA registered, based on the highest demand registered over a rolling 12 month period, during <b>all hours</b> .							
Voltage		VAT exclusive					
ICP.2.3.1.	<b>230/400V</b>	<b>R 27,63</b>					
ICP.2.3.2.	<b>&gt;230/400V &amp; &lt;=66kV</b>	<b>R 25,30</b>					
<b>Energy Charge (R/kWh)</b>							
ICP.3. An energy charge, per kWh consumed:							
ICP.3.1. High Demand Season (June, July and August)							
		<b>Peak</b>		<b>Standard</b>		<b>Off-Peak</b>	
Voltage		VAT exclusive		VAT exclusive		VAT exclusive	
ICP.3.1.1.	230/400V	<b>R 3,39,89</b>		ICP.3.1.2.	<b>R 1,09,41</b>	ICP.3.1.3	<b>R 0,63,62</b>
ICP.3.1.4.	>230/400V & <=66kV	<b>R 3,34,65</b>		ICP.3.1.5.	<b>R 1,07,38</b>	ICP.3.1.6	<b>R 0,62,24</b>
ICP.3.2. Low Demand Season (September to May)							
		<b>Peak</b>		<b>Standard</b>		<b>Off-Peak</b>	
Voltage		VAT exclusive		VAT exclusive		VAT exclusive	
ICP.3.2.1.	230/400V	<b>R 1,17,08</b>		ICP.3.2.2.	<b>R 0,83,46</b>	ICP.3.2.3.	<b>R 0,56,32</b>
ICP.3.2.4.	230/400V & <=66kV	<b>R 1,14,96</b>		ICP.3.2.5.	<b>R 0,81,81</b>	ICP.3.2.6.	<b>R 0,55,05</b>

**Note 1:-**

**1.1** For the purposes of this tariff during Winter months – June; July and August

**Peak Hours** will be from 06:00 to 09:00 and 17:00 to 19:00 on weekdays.

**Standard Hours** will be from 09:00 to 17:00 and 19:00 to 22:00 on weekdays and from 07:00 to 12:00 and 18:00 to 20:00 on Saturdays.

**Off-peak Hours** will be from 22:00 to 06:00 on weekdays, 12:00 to 18:00 and 20:00 to 07:00 on Saturdays and all of Sundays.

A public holiday falling on a weekday will be treated as a Saturday. An unexpectedly announced public holiday will be treated as the day of the week on which it falls.

**Note 2:-**

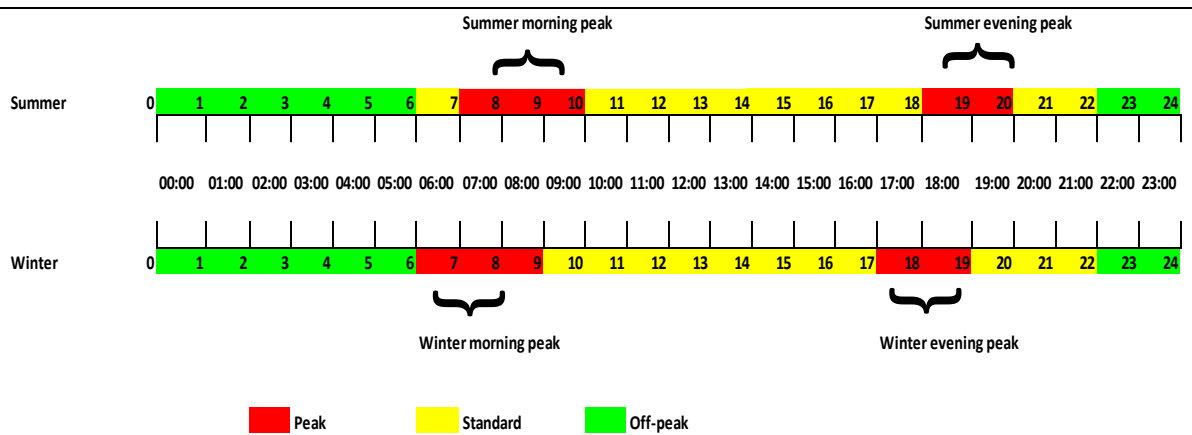
**2.1** For the purposes of this tariff during Summer months – September till May

**Peak Hours** will be from 07:00 to 10:00 and 18:00 to 20:00 on weekdays.

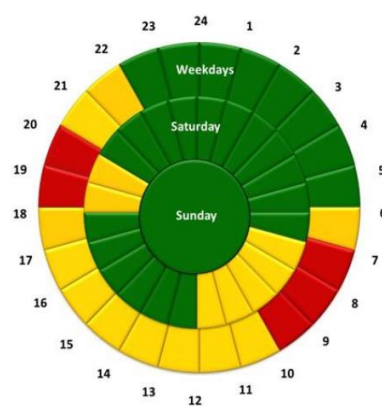
**Standard Hours** will be from 06:00 to 07:00, 10:00 to 18:00 and 20:00 to 22:00 on weekdays and from 07:00 to 12:00 and 18:00 to 20:00 on Saturdays.

**Off-peak Hours** will be from 22:00 to 06:00 on weekdays, 12:00 to 18:00 and 20:00 to 07:00 on Saturdays and all of Sundays.

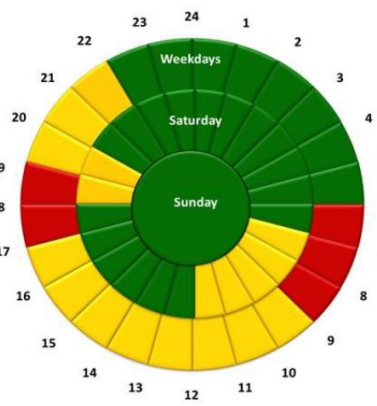
A public holiday falling on a weekday will be treated as a Saturday. An unexpectedly announced public holiday will be treated as the day of the week on which it falls.



**Low demand season**



**High demand season**



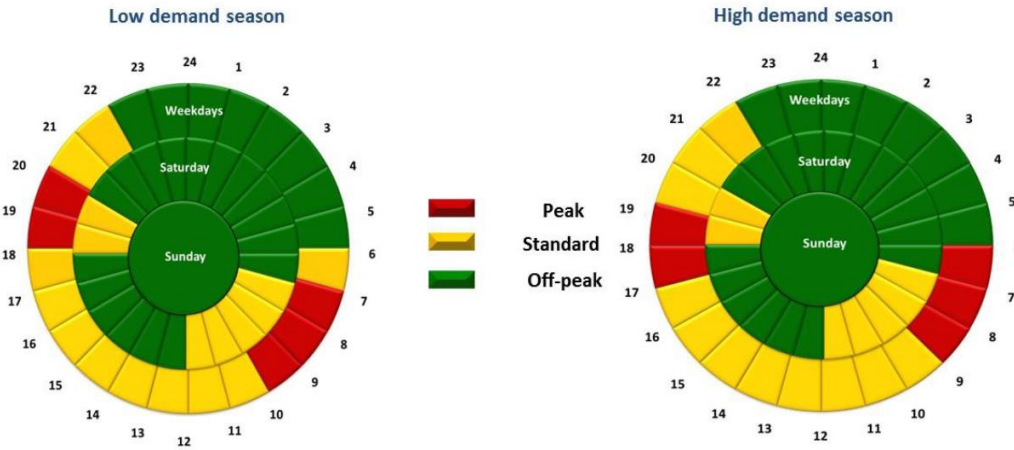
# TARIFF J

- This tariff is available for bulk supplies at medium and high voltage situated in a position designated by EMM as close-coupled to the Eskom grid.

The following charges will be payable:

<b>Fixed Charge (Rand/month)</b>					
J.1. A <b>fixed charge</b> , whether electricity is consumed or not, per month, per point of supply:					
J.1.1 If the electricity is supplied at any voltage.					
VAT exclusive					
<b>R 125 490.00</b>					
<b>Demand Charge (Rand/kVA)</b>					
J.2. A <b>demand charge</b> , per kVA registered, per month, per point of supply:					
J.2.1. High Demand Season (June, July and August)			J.2.2. Low Demand Season (September to May)		
Voltage		VAT exclusive	Voltage		VAT exclusive
J.2.1.3.	>=11kV	<b>R 31.06</b>	J.2.2.3.	>=11kV	<b>R 31.06</b>
<b>Network Access Charge (NAC) (Rand/kVA)</b>					
J.2.3. A <b>network access charge</b> , per kVA registered, based on the highest demand registered over a rolling 12 month period, during <b>peak and standard hours only</b> .					
Voltage		VAT exclusive			
J.2.3.3.	>=11kV	<b>R 24.60</b>			
<p>J.2.3.5. Eskom NMD charges. Where an EMM customer requests an increase in notified maximum demand (NMD) at a direct Eskom point of delivery, the customer NAC shall be deemed equal to the NMD from the date that the additional capacity is made available by Eskom. Existing cases will be dealt with on an individual basis. EMM reserves the right to evaluate any requested increase in the NMD at any Eskom point of delivery. If the NMD is exceeded, NAC charges will prevail. Eskom penalty rates for exceeding NMD will be charged to the customer, as outlined in the Eskom document titled: <i>Notification of demand or changes to notified maximum demand rules, latest revision</i>, at the Eskom NAC charged rate (number of events x NMD exceeded @ R/kVA).</p> <p>A request for an increase or decrease in NMD by a customer will be made to EMM and EMM will, after consideration, agree or not agree to increase or decrease the NMD.</p> <p>Note: Eskom, if in agreement, may still continue charging the higher NMD for a period of 12 months and this will be passed on to the customer.</p> <p>Note: Where an EMM customer requests an increase in capacity affecting any Eskom point of delivery, monthly NMD costs incurred may be charged to the customer if the full capacity is not taken up immediately.</p>					
<p>J.2.3.6. Reduction in NAC, where a customer requires a reduction in NAC, a rolling period of 12 months is normally required, however, if the customer can motivate a downgrade sooner, with written reasons, permission for a shorter notice period, with a minimum of 3 months, will not be unreasonably withheld. Exemptions for exceeding the NAC due to unforeseen demand overshoots (including faults) caused by a failure in normal operations and/or technical functioning of a customer's load, may be requested from the HOD: Energy, and may qualify for a period of less than the minimum of 3 months.</p> <p>Note: A reduction in NAC to a value that is below the rolling previous 12 months highest recorded demand in all time periods may be allowed by any of the following: change in operations, closure of plant, installation by the customer of load management equipment, the implementation of demand side management initiatives or where demand exemptions have been granted by the Head of Department: Energy.</p>					
<b>Energy Charge (R/kWh)</b>					
J.3. An energy charge, per kWh consumed:					
J.3.1. High Demand Season (June, July and August)					
	<b>Peak</b>	<b>Standard</b>		<b>Off-Peak</b>	





## MISCELLANEOUS CHARGES

The following charges will be payable:

1. For changing from one tariff to another:	
VAT exclusive	
<b>R0.00</b>	
<p><b>Note 1:</b> A customer will be charged according to the new tariff for a <b>minimum period of 12 months after any change of tariff</b> (excepting for a change away from Tariff C). New customers will however be allowed to change once within the first year after having been connected to the network. A change in tariff will be effective as from the first day of the next billing cycle for credit meter and AMR meter customers. Prepayment meter customers will be effective upon the date of application.</p> <p><b>Note 2:</b> The cost of any changes to metering equipment necessitated by the change of tariff will be for the account of the customer, unless otherwise decided by the Engineer.</p>	
2. For the delivery of a notice of intended disconnection where a customer has failed to pay his account on the due date:	
VAT exclusive	
<b>R 108.12</b>	
3. For discontinuing and restoring a supply due to non-payment of the account	
3.1. For discontinuing a supply due to non-payment of the account:	
VAT exclusive	
<b>3.1.1. Individual billing period disconnection</b>	<b>R 187.00</b>
3.2. For restoring a supply due to non-payment of the account	
VAT exclusive	
<b>R 187.00</b>	
3.3. For blocking / unblocking a customer to purchase prepayment electricity units due to non-payment of the account (payable once only to effect both blocking and unblocking):	
VAT exclusive	
<b>R 28.62</b>	
<p><b>Note 1:</b> If an attempt to discontinue a supply is unsuccessful due to action taken by the customer this charge will also be payable in respect of each such attempt.</p>	
4. For discontinuing and restoring a supply at the request of a customer	
4.1. For disconnecting a supply at the customer's request:	
VAT exclusive	
<b>R 187.00</b>	

4.2. For reconnecting a supply at the customer's request:	
VAT exclusive	
<b>R 187.00</b>	
<i>Note 1: This charge will not be payable in respect of a disconnection done because of the termination of a supply agreement or in respect of a reconnection done because of a new supply agreement that was entered into.</i>	
5. Meter tamper events – remedial action charges	
5.1. For removing and re-instating a residential customer connection that has been removed due to tampering by the customer:	
<b>Estimated cost of material, labour and transport + 10% with a minimum charge of:</b>	
VAT exclusive	
<b>R 2 450.00</b>	
<i>Note 1: The connection reinstated will not necessarily be identical to the one removed.</i>	
<i>Note 2: The second tampering event will see the above fee doubled, the third event will see the above fee tripled.</i>	
<i>Note 3: The fourth event will lead to removal of the service connection and customer will re-apply for a new service connection and all applicable cost will be for the customer account.</i>	
<i>Note 4: The provisions contained in other Council policies and by-laws will be in addition to the points listed.</i>	
5.2. For removing and re-instating a business customer connection that is found in a tampered state:	
<b>Estimated cost of material, labour and transport + 10% with a minimum charge of:</b>	
	VAT exclusive
> 1 MVA	<b>R87 719.30</b>
> 500 kVA and < 1 MVA	<b>R26 315.79</b>
> 100 kVA and < 500 kVA	<b>R13 157.89</b>
< 100 kVA	<b>R13 157.89</b>
<i>Note 1: The second tampering event will see the above fee doubled, the third event will see the above fee tripled.</i>	
<i>Note 2: The fourth event will lead to removal of the service connection and customer will re-apply for a new service connection and all applicable cost will be for the customer account.</i>	
<i>Note 3: The provisions contained in other Council policies and by-laws will be in addition to the points listed.</i>	
6. For reading a meter:	
6.1. On request of a customer:	
VAT exclusive	
<b>R 187.00</b>	
<i>Note 1: The above amount will be refunded to the customer if the requested reading proves the current reading on record to be defective. It will also not be payable in respect of readings taken because of the commencement or termination of a supply agreement.</i>	
6.2 After office hours on a regular basis as arranged by a customer:	
VAT exclusive	
<b>R 187.00</b>	
7. For repeatedly attending to a customer complaint where the reason for the complaint is not the fault of the supply authority, per visit:	
VAT exclusive	
<b>R 250.00</b>	
8. For testing the accuracy of a meter on request of a customer:	
VAT exclusive	
<b>R 550.00</b>	
<i>Note 1: The above amount will be refunded to the customer if the accuracy of the meter proves to be out of the specified limits.</i>	

9. For the lease of a transformer, per month, per kVA of transformer capacity:	
VAT exclusive	
<b>R 2.82</b>	
<b>Note 1:</b> This service is subject to the availability of suitable transformers.	
10. For providing a service connection:	
<b>Estimated cost of material, labour and transport plus 10%</b>	
<b>Note 1:</b> The amount payable may be reduced if funds are available from another source.	
11. For modifying a service connection on request of a customer:	
<b>Estimated cost of material, labour and transport plus 10%</b>	
12. For the provision of material or equipment or the execution of work on behalf of a customer or on request of a customer:	
<b>Estimated cost of material, labour and transport plus 10%</b>	
13. For exempting a customer's water heating apparatus from control by the supply authority, per month:	
VAT exclusive	
<b>R 166.74</b>	
<b>Note 1:</b> In cases where there is more than one geyser in a residence, Council reserves the right to install a controlling device on <u>each</u> geyser. A customer requesting exemption from this control will be required to pay the above amount in respect of every geyser exempted from Council's intended installation.	
<b>Note 2:</b> In the case of exemption, the owner of the property will be responsible for the amount stated above.	
14. Meter access problems	
14.1. Security townships without a manned gate, where access to meters is not possible during day light hours <u>will be</u> charged a <b>fixed rate per meter per month</b> in addition to an estimated consumption charge. An application may be made to the Head of Department: Energy to investigate the possibility of an alternative arrangement in terms of the metering layout.	
VAT exclusive	
<b>R 25.95</b>	
14.2. Any other metering point, where access to meters is not possible during day light hours <u>may be</u> charged a <b>fixed rate per meter per month</b> in addition to an estimated consumption charge. An application may be made to the Head of Department: Energy to investigate the possibility of an alternative arrangement in terms of the metering layout.	
VAT exclusive	
<b>R 25.95</b>	
15. Excavations within public areas leading to damage to electricity cables, including attempts of theft:	
15.1. In the case of damage to a low voltage cable or line installation or Fibre Optic Cable, or any part of that installation	
<b>Estimated cost of material, labour and transport plus 10% plus VAT</b>	
15.2 Cost for damaging any 6.6\11 kV cable <b>R22 000.00</b> VAT exclusive per cable plus additional cost incurred of material, labour and transport plus 10%. plus VAT	
15.3 Cost for damaging any 22 kV cable <b>R33 000.00</b> VAT exclusive per cable plus additional cost incurred of material, labour and transport plus 10%. plus VAT	
15.4 Cost for damaging any 33 kV Oil Filled cable <b>R110 000.00</b> . VAT exclusive per cable plus additional cost incurred of material, labour and transport plus 10%. plus VAT	
15.5 Cost for damaging any 33 kV PILC/XLPE cable <b>R44 000.00</b> VAT exclusive per cable plus additional cost incurred of material, labour and transport plus 10%. plus VAT	
15.6 Cost for damaging any 44 kV Oil Filled cable <b>R110 000.00</b> VAT exclusive per cable plus additional cost incurred of material, labour and transport plus 10%. plus VAT	

15.7 Cost for damaging any 44 kV PILC/XLPE cable <b>R55 000.00</b> VAT exclusive per cable plus additional cost incurred of material, labour and transport plus 10%. plus VAT		
15.8 Cost for damaging any 66 kV Oil Filled cable <b>R130 000.00</b> VAT exclusive per cable plus additional cost incurred of material, labour and transport plus 10%. plus VAT		
15.9 Cost for damaging any 66 kV PILC/XLPE cable <b>R66 000.00</b> VAT exclusive per cable plus additional cost incurred of material, labour and transport plus 10%. plus VAT		
15.10 Cost for damaging any 88 kV Oil Filled cable <b>R110 000.00</b> VAT exclusive per cable plus additional cost incurred of material, labour and transport plus 10%. plus VAT		
15.11 Cost for damaging any 88 kV PILC/XLPE cable <b>R77 000.00</b> VAT exclusive per cable plus additional cost incurred of material, labour and transport plus 10%. plus VAT		
15.12 Cost for damaging any 132 kV Oil Filled cable <b>R160 000.00</b> VAT exclusive plus additional cost incurred of material, labour and transport plus 10%. plus VAT		
15.13 Cost for damaging any 132 kV PILC/XLPE cable <b>R88 000.00</b> VAT exclusive plus additional cost incurred of material, labour and transport plus 10%.plus VAT		
<b>Note 1:</b> <i>In cases where the excavation occurred without authorization, or where the provisions of the wayleave policy were not followed, Council reserves the right to institute further steps.</i>		
16. Purchasing a solar geyser by means of an EMM scheme (not available, conditions apply).		
<b>Actual cost</b>		
17. Operational cost per street light supplied from the EMM grid, per month, or operational cost per High Way security camera, per month, or any other very small supply point, where the installation and reading of meters may not be economically viable and approved by the HOD Energy:-		
17.1. 125 Watt or lower wattage lamp	VAT exclusive	
	<b>R 161.76</b>	
17.2. 250 Watt lamp	VAT exclusive	
	<b>R 284.61</b>	
17.3 400 Watt lamp	VAT exclusive	
	<b>R 436.82</b>	
17.4 High Way security Camera	VAT exclusive	
	<b>R 93.33</b>	
17.5 Any other very small unmetered supply point, as approved by the HOD Energy	At a rate of R1,61/kWh VAT exclusive	
	<b>Monthly fixed cost per supply point = Estimated energy consumption X R1,61 per kWh</b>	
18. Charge for providing a clearance certificate when a meter reading cannot be obtained.		
<b>Average of previous consumption values, or a fixed charge of R 1 414.45 per month.</b>		
19. Connecting illegally to the electricity grid without a supply agreement		
VAT exclusive		
<b>R 2 205.08</b>		
20. Reselling electricity at excessive charges which are not justified to the satisfaction of the Council, following a written notice to comply (charged per month since date of notice):		
VAT exclusive		
<b>R 8 815.73</b>		
21. Painting, defacing, pasting posters, tampering or interfering with any service connection or service protection device or supply or any other equipment of the Council:		
VAT exclusive		

<b>R 2 205.08</b>	
22. Wilfully hindering, obstructing, interfering with or refusing admittance to any duly authorized official of the Council in the performance of his duty under these by-laws or of any duty connected therewith or relating thereto, per incident:	
VAT exclusive	
<b>R 2 205.08</b>	
23. Customer request for converting to prepayment metering from an existing credit meter installation (property value on valuation roll < R200 000):	
VAT exclusive	
<b>No charge</b>	
24. Customer request for converting to prepayment metering from an existing credit meter installation (property value on valuation roll > R200 000):	
VAT exclusive	
<b>R350.00</b>	
25. Replacement card for prepayment meter identification	
VAT exclusive	
<b>R 45.00</b>	
26. Replacement keypad (CIU) for all types of Pre-Paid meters – damaged or lost	
VAT exclusive	
<b>R 400.00</b>	

# DEPOSIT SCHEDULE

DESCRIPTION	DEPOSIT
<b>Single phase connection up to 80 Ampere, all use (residential, business or other).</b>	
Tariff A or Tariff B customer (OWNER of premises)	<b>R 3 684.12</b>
Tariff A or Tariff B customer (TENANT on premises)	<b>R 4 605.15</b>
Electricity prepayment meter customer	<b>R0.00</b>
<b>Single phase connection up to 80 Ampere (PENSIONER, residential only).</b>	
Tariff A or Tariff B customer (PENSIONER – based on assessment rates criteria in respect of owner, registered tenant or registered “life right” tenant)	<b>R 1 789.43</b>
<b>Single phase connection above 80 Ampere, all use (residential, business or other).</b>	
Tariff B customer, including Resellers	<b>R 7 453.38</b>
<b>Three phase connection up to 3 x 80 Ampere, all use (residential, business or other).</b>	
Tariff A or Tariff B customer, including Resellers	<b>R 7 039.30</b>
<b>Three phase connection higher than 3 x 80 Ampere, all use (residential, business or other).</b>	
Tariff B customer, including Resellers	<b>R 24 844.59</b>
<b>Conversion of an individually metered complex (business or residential) to bulk metering</b>	<b>R500 per electricity meter involved</b>
<b>All customers on Tariff B Resellers (above 3 x 150A), C, D or Tariff E</b>	
Tariff B Resellers above 3 x 150 Ampere	<b>2 x consumption</b>
Tariff C (business, industrial, or other use)	<b>As per Deposit Policy*</b>
Tariff D (business, industrial, or other use)	<b>As per Deposit Policy *</b>
Tariff E (business, industrial, or other use)	<b>As per Deposit Policy *</b>

**\*The Engineer will determine the exact amount based on the expected Load Factor of the customer.**

**Note 1: A revised deposit may be requested when a customer moves between tariffs and / or for an increase in connection size.**

*The following shall be noted:*

1. **The Ekurhuleni Metropolitan Municipality shall have the right to refuse to sell or supply electricity to any customer who has any unsettled debt with the Municipality.**
2. **These tariffs shall be read in conjunction with the By-Laws for the Supply of Electricity, as well as applicable policies published by the Ekurhuleni Metropolitan Municipality.**

## TARIFF APPROVAL

Tariffs are approved by Council in terms of clause 24(2)(c)(ii) of the Municipal Finance Management Act 56 of 2003, and by the National Energy Regulator of South Africa (NERSA) in terms of clause 4(a)(ii) of the Electricity Regulation Act 4 of 2006 . If the tariffs approved by Council differ from the tariffs approved by NERSA, the Ekurhuleni Metropolitan Municipality Council approved tariffs shall be applied, until the matter is resolved.

END